



Course Assistant (Closed Beta)

Release Overview

Course Assistant is an AI-powered, in-the-moment learning companion embedded directly within One Player. It enriches eligible learning content with course summaries, conversational Q&A, and guided follow-up prompts, helping learners better understand content without leaving the learning flow.

What is the value?

Learners often consume videos, SCORM packages, and other learning content passively. When questions arise, they must leave the course, rewatch content, or seek help elsewhere. This leads to disengagement, lower comprehension, and increased learning friction.

Course Assistant transforms static learning into interactive experiences by embedding immediate, context-aware support directly into the learning experience, driving higher engagement and visible AI value without requiring any content redesign.

Top Features & Benefits

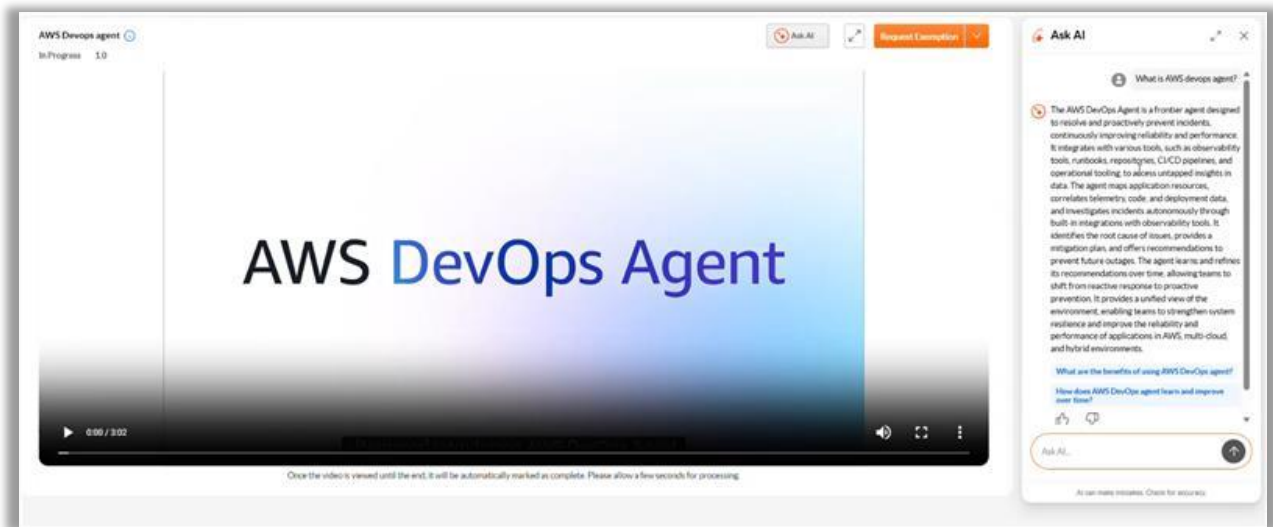
- Summarizations, explanations, and contextual Q&A based on the current lesson or module in the moment of need
- Guided learning through smart follow-up question suggestions
- Robust error handling and strong context awareness for reliable learner interactions
- Enhances learning comprehension and knowledge application
- Ability to activate in bulk for eligible content through Edge Import
- Ability to find content learners need without scrolling and navigation through an hour Video/SCORM courses or large documents making learning at the time they need

How It Works

- Content Creator/Admin enables Course Assistant eligible content (see supported file types) in Content Manager. This is done by editing any uploaded Material, Video or Online Course (SCORM) and checking the **"Allow AI-assisted features for this content"** checkbox.
- Alternatively, the admin can run the updated LO Catalog Update Load in Edge Import to activate Course Assistant in bulk. After opening Edge Import and LO Catalog Update load, select "AI enrichment" option in the load configuration, fill in at least LOID and AI Assist fields (AI Assist = TRUE) for desired LOs and run the load.
- Learner launches the content through One Player.
- Learner clicks on the "Ask AI" button to open Course Assistant.



- Learner generates summary, asks questions, and receives guided follow-ups



- Learner provides thumbs up/down feedback on responses.

Availability & Enablement

This is a Closed Beta, available only to a targeted set of customers and currently not open to additional customers.

What This Is Not

- This is not a content authoring or content creation tool. It does not generate new training content or modify existing materials.
- This is not a replacement for instructors, facilitators, or formal learning design. It complements existing learning by supporting learners in the moment.
- This is not a global search or LMS-wide knowledge base. Responses are limited to the active learning object only.

FAQs

Q. Is Course Assistant a generic chatbot?

A. No. Course Assistant is context-aware and grounded exclusively in the content the learner is viewing. It does not generate answers beyond the course material; all responses are generated strictly from the context of the active lesson or module.

Q. Does this require customers to redesign or reauthor their content?

A. No. Course Assistant works with existing uploaded materials, videos, and SCORM content as-is, once AI-assisted features are enabled by the content creator.

Q. Who benefits most from this enhancement?

A. Learners benefit directly through in-the-moment support, while content creators and admins benefit from improved engagement and comprehension without additional content effort.



Considerations & Exclusions

- Course Assistant is supported only for uploaded materials, videos, and SCORM learning objects. It's not available for Cornerstone Content or third-party content (such as Skillsoft, Udemy, etc.).
- Supported file types:
 - SCORM: Course Assistant can interact only with the following elements within the module: Audio/Video (amr, flac, m4a, mp3, mp4, ogg, webm, wav, opus, pcm), Web/Text (html, htm, xhtml, xml, json, txt, csv), and Documents (pdf, doc, docx, xls, xlsx, md)
 - Materials: doc, docx, xls, xlsx, pdf, jpeg, jpg, gif
 - Videos: mp4
- Thumbs up/down feedback is collected for AI quality improvement.
- No new reporting fields are introduced with this enhancement.
- Specific considerations & exclusions for the bulk activation via Edge Import LO Catalog Update load:
 - It's available for all the file types supported for Course Assistant. However, Materials file language must be American English or UK English for the bulk update to be performed successfully.
 - Inactive LOIDs will be rejected.
 - Warning messages will be displayed for the load for the following cases: no file attached, unsupported LO type, AI Assist already switched on, URL-based LO (only uploaded files are supported), API failure/Content inconsistency (it means that AI Assist activation has failed or was rejected. Try again or contact support if the issue persists),
- For more information about our AI Policy and AI Security Policy, visit <https://trustcenter.cornerstoneondemand.com/>